



Postal Address

Velmax Lighting Limited
 P.O. Box 56794
 London
 E11 9BS
 United Kingdom

Returns Note

Full Name: _____

Order Date: _____ **Order No:** _____

QTY	PRODUCT CODE	DESCRIPTION	REFUND	EXCHANGE	EXCHANGE PRODUCT CODE	REASON CODE	REASON FOR REFUND OR EXCHANGE CODE
							1. Not as expected 2. Item faulty 3. Incorrect Item dispatched 4. Item does not fit fixture 5. Try before you buy return*

Please note: If something is not right, or you would like a refund or exchange, please follow the steps below and return within 14 days

1. Next to the products listed above please tick to indicate whether you would like a refund or exchange.
2. Please select a reason code against the return. If you have received an incorrect item please mark exchange if you still require the original item.
3. Please retain a proof of postage. (If the value of the return is more than £100 please return using Royal Mail Special Delivery or Parcel Force.
4. We can only exchange products for the same product type. If you would like an alternative product, please mark for a refund and then reorder your new selection.

NEW MASSIVE RANGE OF SWITCHES & SOCKETS OVER 14 DIFFERENT STYLES

*'Try before you buy' applies to switches and sockets only. The product must be unfitted, unused and returned undamaged, in the original packaging. Postage cost for returns are not refundable.